



CARE AND MAINTENANCE GUIDE

Premium SwitchGLASS products are made from materials that are both durable and scratch resistant, allowing them to look great for years to come if properly maintained and cared for as outlined below.

CLEANING PREMIUM SWITCHGLASS

Premium SwitchGLASS is cleaned in much of the same way as any other glass panel. For the best results:

- Use a soft dry microfiber (lint-free) cloth to wipe down the glass surface. Abrasive cleaners should never be used, particularly when the surface to be cleaned has a reflective coating.
- Use only non-ammonia based cleaners. Do not use any ammonia based cleaners (ie. Windex) as the ammonia could damage the LCD film interlayer if it makes direct contact.
- It is best to apply the cleaner directly to the microfiber cloth when cleaning the glass. This avoids any of the liquid getting trapped within the framing and coming into direct contact with the edge of the glass.
- Prevent any liquid from coming into contact with the edges of the glass. If any liquid comes into contact with the LCD film, irreparable damage could occur to the product. Remember that this glass is electrified and could get shorted with liquid contact.

CLEANING SWITCHABLE FILM

Switchable Film is simple to clean and maintain. For best results:

- Use a soft dry microfiber (lint-free) cloth to wipe down the film surface. Do not use abrasive cleaners on the film.
- Typically the film only needs to be wiped down with a dry microfiber cloth. If necessary, apply a non-ammonia based cleaner (only) to the cloth and wipe down film surface. Ammonia based cleaners can cause harm to the product.
- Avoid abrasively cleaning the edges of the film to mitigate possible damage. If necessary, wipe edges in the direction away from the film instead of towards it.
- Do not let metal or water come into contact with the copper mesh tabs (busbar). This will cause the Switchable Film to short and damage. Ensure to properly dry film with microfiber cloth.
- Avoid water from getting behind the film as this will affect its adhesion.

LIMITED WARRANTY

Subject to the limitations set in the warranty letter, Premium Glass shall provide a one-year warranty against electrical failure and/or delamination in material and workmanship of the switchable privacy glass/film. Premium Glass may select either to replace the panels at its cost or to refund the customer. The purchaser agrees to assume all financial responsibility for removal of old panels and installation of new ones.